

A brilliant Tpas Accredited Contractor



Organisation	Willmott Dixon Partnerships
Achieved accreditation	May 2016

A bit of background

Willmott Dixon are experts in construction, residential development and property support services. Across the country Willmott Dixon teams work closely with their partners and local people to deliver sustainable developments and effective services. “Everything we do is designed to be of long term value.”

Inspiring Involvement

1. WDP's 'How to ... ' home repairs Video's developed with the Orbit Group

These videos demonstrate excellent joint working for the benefit of residents and the service delivered. The videos were highly valued by residents interviewed at the Orbit Group site visit. Particular benefit was expressed by residents who felt that those based in remote and rural local locations found these to be a good and accessible resource.

2. Robust arrangements in place for resident performance monitoring

This takes place through information, training, scrutiny and locally facilitated accountability and challenge sessions. The sessions are consistently in place across WDP contracts and partnerships: Strong views from residents at both sites valued these activities and opportunities.

The Difference

“This accreditation demonstrated clearly the abilities of WDP to maintain excellent involvement of residents and communities to inform on-going improvements in the services delivered”

Kate Newbolt, Tpas Consultancy Manager (Central)